

# Signal365 – Acceptable Use Policy

Version 1.0 – January 2026

## 1. Purpose of This Policy

This Acceptable Use Policy explains what is and is not allowed when using Signal365 (“we”, “us”, “our”).

It exists to protect:

- Our customers

- The stability of the platform

- The security of data

- Compliance with laws and third-party terms (including Microsoft’s)

## 2. Authorised Use Only

You must only use Signal365 to access and analyse Microsoft 365 tenants where:

- You are the owner, administrator, or an authorised delegate

- You have explicit permission to view the data being analysed

- You must not use Signal365 to monitor or assess tenants without proper authority.

## 3. Lawful Use

You must not use Signal365 to:

- Break any law or regulation

- Infringe intellectual property or privacy rights

- Misrepresent your identity or authority

- Facilitate fraud, deception, or abuse

## 4. Platform Integrity & Security

You must not:

Attempt to bypass security controls, safeguards, or access restrictions

Probe, scan, or test the platform for vulnerabilities without permission

Reverse engineer, copy, or interfere with Signal365's code or systems

Attempt to gain access to data belonging to other customers

## 5. Fair Use & Abuse Prevention

To protect platform stability, you must not:

Generate excessive or abusive automated requests

Attempt to overwhelm APIs, reporting engines, or AI features

Circumvent usage limits or rate limits

Use Signal365 in a way that degrades service for others

Signal365 may apply rate limits or usage controls to maintain service quality.

## 6. Third-Party Terms

When using Signal365, you must comply with:

Microsoft's terms and licensing requirements

Terms of any third-party services integrated with Signal365

You are responsible for ensuring your use of Signal365 does not cause you or us to breach third-party agreements.

## 7. Data Handling & Content

You must not:

Upload or process data you do not have the right to use

Attempt to extract or re-identify data beyond its intended purpose

Use Signal365 to collect or process data unlawfully

Signal365 is designed for insight and analysis, not surveillance or monitoring without consent.

## 8. AI-Related Use

Where AI features are available, you must not:

Present AI-generated output as guaranteed or authoritative fact

Use AI outputs without appropriate human review

Attempt to manipulate or misuse AI features to generate misleading results

AI features are intended to assist understanding, not replace judgement.

## 9. Enforcement

We may take action if this policy is breached, including:

Temporary suspension of access

Rate limiting or feature restriction

Termination of your account

Investigation of suspected misuse

In serious cases, access may be suspended immediately to protect Signal365 or other customers.

## 10. Reporting Misuse

If you become aware of:

Unauthorised access

Security issues

Misuse of Signal365

Please report it promptly to: [privacy@signal365.co.uk](mailto:privacy@signal365.co.uk)

## 11. Changes to This Policy

We may update this Acceptable Use Policy from time to time.

If changes are material, we will provide reasonable notice. Continued use of Signal365 means you accept the updated policy.

## 12. Relationship to Other Policies

This policy should be read alongside:

Terms of Service

Privacy Policy

Security Policy

AI Use & Transparency Policy

If there is a conflict, the Terms of Service take precedence.